

Concordia Nursing Clinical Compliance FAQ

Q	How can I get help with requirements in Clinical Student or ask questions about my documentation?
A	Please email Clinical Student/System 32's customer service team: support@system32.com .
Q	Can I do my CPR requirement online?
A	Partly! The American Heart Association offers BLS for Healthcare Provider CPR theory online, but students who complete this option <u>must also complete an in-person skills session</u> before they will receive certification.
Q	Is the Texas BON background check the same as the one in Clinical Student?
A	No, you are required to pass two separate background checks to start nursing school. One is through the Texas BON and the other is done for our clinical partners through the Clinical Student system.
Q	What happens after I am fingerprinted by IdentoGo?
A	The Texas Board Of Nursing (BON) conducts its background check. If the background check is clear, you will receive a blue card or letter of clearance in the mail to the address the BON has on file. <u>Note: the BON does NOT send the blue card/letter of clearance to Concordia.</u> Students need to upload the blue card/letter themselves using the link provided in the BSN BON Clearance email, with the subject line "Important Program Information: Clearance with the Board of Nursing".
Q	What do I do if I don't receive an email from IdentoGo?
A	Touch base with your admissions counselor first. They can check to see if your roster has been sent to the BON. If it has been more than 5 weeks since your roster was sent, call the Texas BON or contact them via their webpage.
Q	I don't have insurance. How do I know which insurance Clinical Student accepts? Does Concordia offer health insurance?
A	Clinical Student does not have preferred insurance. Concordia does not offer health insurance. Students typically search online for health insurance policies that renew annually or quarterly. Insurance that renews on a month-to-month basis is not accepted.
Q	I did one TB skin test, why did it get rejected?
A	TB skin tests require 4 visits and 2 test results in order to be approved. Both sets of negative results must be uploaded simultaneously in order to receive approval.
Q	I got my blue card in the mail, what do I do with it now?
A	Great! Upload your blue card to the link provided in your monthly clinical compliance reminder, or the original email with the subject line "Important Program Information: Clearance with the Board of Nursing."
Q	I have 3 vaccines for Hep B, do I need a titer too?

A	<i>Yes. In addition to completing the vaccination series, you must also provide documentation that shows you have achieved the minimum concentration of antibodies in your blood to have effective immunity.</i>
Q	I see that I am eligible to do a waiver for Hepatitis B. Will I ever have to have any vaccines related to Hep B if I sign the waiver?
A	<i>The vaccine waiver allows a student who cannot receive vaccinations for documented health reasons to be exempt from one or more vaccinations. Students must understand that if they are not fully vaccinated, they may have a higher risk of infection if they participate in the clinical environment. <u>Certain clinical facilities may have different requirements and do not accept vaccination waivers.</u></i>
Q	Is the COVID-19 vaccination required?
A	<i>Vaccination against COVID-19 is not required by our clinical partners <u>at this time</u>. Any changes to the COVID-19 vaccine requirement will be communicated to our students.</i>
Q	Can I do my drug screen early?
A	<i>No. Drug screens must be completed no sooner than 30 days and no later than 15 days prior to the compliance deadline. Check with your counselor for your specific deadline.</i>
Q	Is there a form in Clinical Student that I need to complete for the drug screen?
A	<i>No, there are no forms to download in Clinical Student for the drug screen. You will receive an authorization form from Validity Screening once you have purchased the drug screen and submitted the required documents. You will need to take this form with you to the clinic you selected during the order process.</i>
Q	Are there specific locations where I need to complete the drug screen?
A	<i>You can self-schedule and select a drug screening location closest to the zip code you provided.</i>