

## **Disabilities Services Policies**

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### **Student Appeal Policy**

Concordia University is committed to providing reasonable accommodations to qualified individuals with disabilities and to protecting students with disabilities from discrimination or retaliation. An Appeal Procedure is available for students who believe that they have not received reasonable accommodations and services or have been discriminated against.

The Director of the Academic Support Center works with students and faculty to set up appropriate accommodations and to resolve any complaints about accommodations that may arise. A student who disagrees with a determination of eligibility or accommodation is encouraged to meet first with the Director of the Academic Support Center to resolve the matter informally. Students who believe that the university has discriminated against them on the basis of disability are referred to the [Grievance Procedures for Disability Complaints](#) procedure. These procedures may also be invoked by a student who disputes a determination by the Director of the Academic Support Center or faculty member regarding the existence of a disability or an accommodation.